

# Nuance<sup>®</sup> Dragon<sup>®</sup> Law Enforcement

The right solution to help protect and serve.

Employees in law enforcement agencies are becoming overwhelmed with being highly dependent on frequent documentation tasks such as field incident reporting. This is a critical business function that must meet specific criteria for accuracy, timeliness, and regulatory compliance.

Over the years, civilian support staff has been cut and more documentation work has been pushed to officers. Officers still need to create the same volume of incident reports, which must be submitted by the end of their shift.

Police cruisers are now loaded with technology designed to make them more mobile and efficient in the field and to increase their presence in the community. Reliance on these keyboard-driven, in-car systems to handle reporting and other functions has created safety issues for officers and the public, including increased risk of officer ambush and distracted driving, as well decreasing the visibility of officers in the community.

Public officials, police chiefs, and citizens want officers to be more visible and spend less time at the station, valuing officer and community safety and well-being above all else.

Dragon Law Enforcement is designed to allow patrol officers, agents and other law enforcement officials to use speech recognition technology, in the field, to log detailed reports, and perform essential functions, enabling them to be visible, safe and productive. Officers can keep their heads up and eyes on the road, while they use Dragon's fast, accurate dictation with robust customization, improving their in-car documentation productivity. A fully customizable package includes options such as handheld microphones, centrally administered usage tracking and license management, and complete pilot, training and integration services for fast deployment and quick adoption so officers can spend less time on reports and more time protecting and serving their communities.

## Centralized administration of Dragon Law Enforcement

The Nuance Management Center provides administrative capabilities that allow organizations to easily enable and manage Dragon Law Enforcement deployments. It helps law enforcement organizations use licenses more efficiently, better meet requirements for reporting accuracy, and centrally manage their Dragon deployments to save time and reduce operating costs.

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## Dragon Law Enforcement benefits at a glance:

- Enhanced on-the-go officer productivity through narrative incident reporting into RMS by voice
- License plate look-up by voice
- Complete professional services to get agencies up and running quickly
- Enjoy easy deployment and customization across multiple Dragon desktops
- Create and deploy custom commands and vocabularies for multiple users

Designed specifically for law enforcement use, Dragon Law Enforcement offers many benefits for:

- **Increased officer safety** and community visibility through more efficient reporting, keeping you in the field to protect and serve
  - **Incident reporting** into Records Management Systems (RMS) by voice to enable reports to be done hands-free and faster than typing
  - **License plate look-up** by voice with immediate text-to-speech results to reduce distracted driving by allowing your eyes to stay on the road
  - **Driving officer productivity** through custom vocabularies and commands with increased dictation accuracy
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### Drive productivity

Law enforcement professionals have a lot of demands on their time while in the field. To allow them to focus on their primary purpose—to protect and serve their community, Dragon Law Enforcement makes it easy for organizations to create custom commands to automate repetitive or manual processes like license plate look-ups, integrate them into existing workflows, and share them across the user community. Because these custom commands can be distributed to multiple users, law enforcement professionals are able to more safely and efficiently navigate the Computer Aided Dispatch (CAD) and Record Management System (RMS) tools to look up license plates, write reports and respond to calls. Dragon Law Enforcement offers many options for creating custom commands to meet your workflow needs:

- Open-ended custom commands: Dragon Law Enforcement allows for custom command types that support open-ended dictation, letting you to end the command's name with any word or phrase in Dragon's vocabulary
- Step-by-Step Commands: The Step-by-Step option in Dragon's

command-creation wizard lets you automate a series of actions (such as launching applications or invoking certain application features). This feature makes it easy to automate an action or series of actions with a single voice command, even if you're not a programmer.

### Increase dictation accuracy with custom vocabularies

Depending on the role within the law enforcement organization, officers, administrators and agents use different vocabulary. For example, a patrol officer may use the Spell mode to rapidly look up license plates in their RMS at a busy intersection whereas a the same officer may need to dictate a longer report when responding to an incident. Likewise, an administrator might need a different vocabulary when writing memos to field officers and agents about new protocols or other vital information.

Dragon Law Enforcement lets you add custom words with any preferred formatting properties directly to the vocabulary so the software accurately types your dictation the way you want it to appear. You can import and export these vocabularies as needed—in

formats such as XML—for easy sharing of customizations across specific user groups, departments, or the entire organization. Multiple vocabularies can be created, and managed by administrators to meet employee requests.

### Nuance PowerMic support

Dragon Law Enforcement supports Nuance PowerMic. PowerMic is a robust, ergonomic handheld microphone featuring simplified, thumb-control operation (for dictating, editing, navigating, and reviewing documents using speech recognition), programmable buttons and integrated mouse functionality. It is ideal for professionals who are looking for new levels of dictation speed, ease-of-use and productivity.

### Meet accessibility and reporting requirements

With all its shared customization capabilities, Dragon Law Enforcement can be easily adapted as needed to meet stringent compliance requirements for accessibility or reporting.

To learn more about Dragon Law Enforcement, as well as the complete line of Dragon speech recognition products, visit:

[www.nuance.com/dragon/](http://www.nuance.com/dragon/)

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### About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit [www.nuance.com](http://www.nuance.com).

