

# Improve patient safety and manage risk.

Patient Safety Organization Reporting  
powered by Clarity PSO

## Challenge

How can you create a culture of patient safety and preserve quality-based reimbursement while meeting new reporting requirements? Beginning on January 1, 2017, any healthcare provider with more than 50 beds that wants to participate in the Healthcare Insurance Marketplace must conduct work through a patient safety evaluation system, which in most cases requires the use of a patient safety organization (PSO). Providers risk the inability to contract with health insurance marketplaces, which may affect reimbursement if not aligned.

## Solution

Nuance simplifies patient safety organization reporting through partnership with the Clarity PSO. The Clarity PSO offers healthcare providers the opportunity to participate in patient safety and quality improvement efforts without the risk of losing the protection of data confidentiality or fearing discovery in the case of potential litigation. Hospitals, long-term care facilities, home care providers, medical groups, and others can gain this protection by following certain conditions set forth in the Patient Safety and Quality Improvement Act of 2005 (PSQIA).

The Clarity PSO is integrated with Clintegrity™ Risk Management for streamlined workflow and easy reporting.

## Benefits

Clients using the Clarity PSO meet participation requirements for the Healthcare Insurance Marketplace and gain federal legal privilege and confidentiality protections for any patient safety data reported to the PSO. The PSO provides:

- Benchmarking via data submission to a national database (Network of Patient Safety Databases)
- In-person and online training founded on evidenced-based best practices
- Expertise in a variety of patient safety activities, including root cause analyses and in-depth investigations
- Ongoing support to your quality and safety departments that might not otherwise be affordable
- Access to a national Healthcare Advisory Council that provides evidence-based recommendations on issues that surface via data analysis

When used with Clintegrity Risk Management Solutions, clients have access to reporting tools with AHRQ Common Format template capabilities.

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## Key benefits

- Meets participation requirements for the Healthcare Insurance Marketplace
  - Federal legal privilege and confidentiality protections
  - Evidence-based recommendations from subject matter experts
  - Affordable support for quality and safety departments
  - Continued advancement in fostering a culture of safety
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### Why the Clarity PSO?

The Clarity PSO is one of the first federally listed patient safety organizations and has more than 40 years of experience modifying systems to enhance healthcare quality. It was a pioneer in the development of the nation's first AHRQ Aggregate Common Format reports. The Clarity PSO offers healthcare providers a full range of solutions for increasing patient safety, including analytical benchmarking, risk-quality-safety resources, and systems development. By working with Clarity PSO, you gain access to risk-quality-safety consulting, benchmarking opportunities, event review, education, and resources for evidenced-based practices.

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To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 877-805-5902 or visit [nuance.com/healthcare](http://nuance.com/healthcare).

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### Services

With best practices and processes constantly changing, it's nearly impossible to keep up with the latest developments. The Clarity PSO can help you stay on top of it all with additional support including:

- Educational programming on-site and/or via webinar
- Policy and/or protocol review and development with evidence-based recommendations
- In-depth Root Cause Analyses or meta-analysis of Root Cause Analyses
- Incident/data analysis based on information provided to the PSO and aggregated with like providers
- Specific and client-tailored reports, such as:
  - Categorical and Pareto Analysis
  - FMEA
  - Quality Functional Deployment Tools
  - Control Charts
  - Statistical Significance Testing
  - Process Capabilities Studies
  - Critical-to-Quality Identification Matrices
  - Proactive Risk Assessments
- Clarity PSO user group meetings and community forums
- Culture of Safety Survey
- Patient safety collaborative projects
- Access to a national Healthcare Advisory Council

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### About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit: [www.nuance.com/healthcare](http://www.nuance.com/healthcare). Connect with Nuance on social media through the healthcare blog, [What's next](#), as well as [Twitter](#) and [LinkedIn](#).

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