Monitor, measure, and improve quality in real time.

Improve eCQM and abstracted core measure compliance

Challenge

How can you improve patient care today with quality data that is at least three months old? Moving the needle on clinical performance requires timely performance feed-back—ideally while the patient is still in the hospital. As quality-dependent compliance and reimbursement increase, delays simply are not acceptable or affordable.

Solution

Clintegrity™ Quality Measures captures and delivers rich, reliable data on core measures and quality performance required by The Joint Commission (TJC), the Centers for Medicare and & Medicaid Services (CMS), and the Hospital Quality Alliance for both manually abstracted and electronic clinical quality measures (eCQMs). You can get fresh information to help improve care while the patient is still in the bed, and achieve your full annual payment update.

Ensure accurate and complete core measures transmission to regulatory agencies by submitting completed case data early, each quarter. You can receive notification of any errors in data elements including eCQM QRDA 1 data files, giving you time to correct inaccuracies. Reduce time-consuming abstracting tasks by automatically identifying patients who fall into core measure categories, along with automatic file transmission to Nuance. We manage the data so you can focus on improving care.

What can Clintegrity Quality Measures do for me?

Daily core measures processing and performance dashboard updates—old data won't tell you where you are today. Clintegrity Quality Measures provides perfor-mance feedback daily so you're on top of your game.

True concurrent abstraction—records can be abstracted directly into the system while the patient is still in the hospital—when there is still an opportunity to provide recommended treatments or improve documentation. Real-time updates are available with an optional HL7 interface.

Validate eCQMs before submission—eCQM submission can be challenging, so a Nuance data analyst validates your file prior to submission to make sure you're on track.

Simplified reporting—data capture and reporting are simplified for TJC, CMS, registries, and state initiatives.

Real-time trending—know where you stand immediately with real-time trending and reporting on internal and external clinical initiatives.

3x KLAS winner[1]

Nuance Clintegrity Quality Management Solutions

#1 KLAS Category Leader for Quality Management 2014, 2015/2016 & 2017

[1] 2014, 2015/2016 & 2017 Best in KLAS: Software & Services Report

Key benefits

– Daily core measures processed automatically
– Validate eCQMs before submission
– True concurrent abstraction
– Real-time trending
– All CMS and TJC core measures included
– Fast, easy setup and support with web-based and hosted access

Quality measures

– Inpatient
– Outpatient
– Long-term care
– Physician Quality Reporting for MIPS/QPP
– Inpatient psychiatric (HBIPS)

NUANCE

Provide access to all measures—Nuance provides you with all measures required by TJC and CMS so you're ready as new sets become required. Physician Quality Payment Program (QPP) and Merit-based Incentive Payment System (MIPS) measures are optional and available through our partnership with the Alpha II Registry.

Education and alerts—Nuance monitors core measurement requirements and alerts you when new information is available. We provide educational sessions on core measures through webinars, e-mail blasts, and client advisories.

How it simplifies collecting and submitting measures
Using information from your facility's electronic health record or billing system, Clintegrity Quality Measures automatically identifies and provides you with patient data requiring core measure reporting. If using the optional electronic feed, the system will automatically load patient data that requires core measure reporting, eliminating manual data entry. Once identified, quality abstractors answer the standard questions required by the regulatory agency that created the core measure. Questions not applicable to specific measures are also identified and can be skipped. You can complete these questions concurrently, while the patient is still in the hospital, or retrospectively, after the patient is discharged. After the questions are answered,

Nuance will ensure that core measure data is sent directly to regulatory agencies, and you'll receive reports highlighting pass/fail status for specific measures.

Improving efficiency, accuracy, and performance

Robust reporting—reports will show you which measures you passed or failed, and the reasons why. If used concurrently during the quarter, you can quickly identify areas for improvement. Available reports can assign compliance rates to physicians to support credentialing activities—an ideal educational tool to evaluate and suggest focused training for your physicians.

Electronic Clinical Quality Measures (eCQMs)—While all electronic health records (EHRs) are required to be certified to submit electronic clinical quality measures (eCQMs) using the standard QRDA 1 file format, problems may arise—from formatting of the files or data elements to pulling from the wrong field in the EHR—which may ultimately lower your hospital's payment rate. Clintegrity Quality Measures helps to ensure accurate eCQM submissions with reporting that identifies where errors occur in the QRDA 1 file and allows for corrections to the file before submission to CMS and TJC. eCQMs are available as part of Clintegrity Quality Measures, or as an optional add-on module.

Enhanced concurrent abstraction—our optional admission, discharge, transfer (ADT) feed pre-populates diagnosis fields, simplifying care management and core measure abstraction. Real-time updates enable treatment changes while the patient is still in the hospital, speed response times to critical cases, and reduce the risk of dangerous data entry errors.

Value-based Purchasing (VBP) calculator—monitoring performance is critical to understanding potential financial impact. Our VBP calculator helps you monitor performance by estimating how much you are likely to gain or lose in the current year.

Turnkey solution—reduce support requirements with this web-based hosted solution that enables hospitals to get up and running quickly without having to host, configure, and support software in-house.

Complying with core measures is not optional, so choosing a solution developed by a company with deep knowledge and expertise can give you peace of mind.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please contact us at 1-877-805-5902 or visit nuance.com/healthcare.

About Nuance Communications, Inc.
Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, visit www.nuance.com/healthcare or call 1-877-805-5902. Connect with us through the healthcare blog, What's next, Twitter and Facebook.

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